

Voice Mail for Smaller B & B Inns and Motels

Affordable Luxury

Installing voice mail at your property will please your guests, increase occupancy, and make your life better. Once voice mail was a luxury offered only by large chain properties. Now, even if you thought you couldn't afford it before, cost effective voice mail solutions from DuVoice can make voice mail a reality in your property.

Please Your Guests

Whether traveling for business or pleasure, your guests have come to expect the same telecommunications tools they have at home and at work. Your guests expect people to be able to leave them detailed, confidential messages at any hour of the day or night, in any language. Voice mail is the only way to provide this level of service.

Increase Occupancy

By providing guests with accurate, timely and confidential messaging, you will have a leg up on your competition that doesn't offer voice messaging. When a satisfied guest returns to your town, which property are they going to choose?

Make your Life Easier

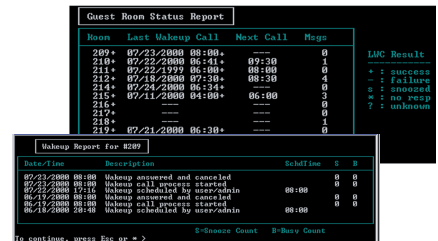
Have you ever been awoken in the middle of the night to transfer a call to a guest, to take or deliver a message or to schedule a wake-up call? With voice mail, most of these interruptions are a thing of the past. After business hours, you can direct incoming calls to an automated attendant that will answer the call and give the caller the opportunity to dial a guest room directly. (Of course, in an emergency, the caller may be allowed to ring the manager's room.) Calls to unanswered phones are automatically forwarded to a voice mailbox, where the caller can leave a detailed and confidential message for later retrieval by the guest.



Wake Up Call That Work For Your Guests - And For You

With voice mail from DuVoice, guests can schedule their own wake-up calls or your staff can do it for them. The DuVoice voice mail system will then deliver the wake up call – either with the cheerful, professional prompt that is pre-recorded on the system, or with any prompt you record in its place. Use this custom greeting to alert your guests to upcoming local events, invite them to use the restaurant, or more. You can choose the number and interval wake-up call re-tries.

Detailed reports help end comped rooms for those "mysterious" undelivered wake-up calls.



Using the optional screen and keyboard, voicemail from DuVoice provides you with a report of when the guest scheduled the call, when the guest scheduled the call to be delivered, when

it was delivered, how many re-tries and whether the wake up call was ultimately answered.

Simple To Use

Simple to Use If you thought that voice mail was too complicated for you and your staff to use, it's time to think again. DuVoice is the solution you've been waiting for. Depending on how you have the system installed, you can check guests in or move guests from room to room using your touch-tone telephone or with the optional monitor and keyboard or automatically through the optional interface with your Property Management System.

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Audiotext, Automated Attendant and Demand applications give your guests even more information at their fingertips. These features combined with the standard DuVoice voice mail auto attendant capabilities for your business office add-up to a cost-effective solution for properties which, up to now, could not justify the cost of voice mail.

Voice Mail

- Manager's Welcome Message
- Wake-up Calls
- Managers Good Morning Message
- Message Notification via Lamp
- Scheduled Notification to Three Pager or Telephone Numbers on Urgent or All Messages
- 130 Hour Minimum Storage
- Message Archiving
- 2 to 8 Ports
- 50+ Mailboxes
- Extended Stay Class of Service
- Hotel Staff Direct Page to Pagers
- Hotel Staff Personal Greeting
- Personal & System Wide Distribution Lists

** feature availability dependent upon telephone system.*

Hardware

- Pentium Class PC Based
- Brooktrout Voice Cards or
- Dialogic Voice Cards
- Screen & Keyboard Not Required
- Clear 8 kbps Digitization Rate
- 1 RJ14 per Two Ports
- Weight: 25 lb.
- Dimensions: 17" x 16" x 6"
- Power: 120 Watts 120 VAC
- Operating Temp: 50°F - 95°F

Integrations

PBX —

- Lucent Partner
- Lucent Magix
- Lucent Guestworks
- Hitachi HCX
- Mitel ONS
- Mitel COV
- NorTel
- ...and many more - please call

PMS —

- Choice
- MSI
- Encore
- Ritchi
- Inn-Soft
- ...and many more - please call

Auto Attendant

- Single Digit Dialing - System Menus
- Powerful Unlimited Menu Trees
- Audiotext (Informational) Mailboxes
- Day and Night Greeting by Schedule or Night Button*
- Holiday or Emergency Greeting
- Greeting by Trunk
- Receptionist Overflow
- Unsurpassed Voice Clarity
- Interruptible Voice Prompts
- Fax Detect and Routing

Optional Equipment

- Monitor & Keyboard

Administration

- Touch Tone Programming
- Setup and Admin. via Keyboard & Monitor, Laptop, or Modem PMS Integrations
- Hotel Staff Self-Enrollment Tutorial
- Re-Recordable System Prompts
- Standard Software for Factory Remote Maintenance
- Automatic Message Purge 0 to 99 Days
- Minimum and Maximum Message Lengths
- 2, 3 or 4 Digit Mailboxes