



Fenestrae Communication Server

Fenestrae Communication Server adds mobility and fax as Microsoft .NET Web services to the Microsoft Office System

Solution overview

Communication and collaboration is key to the success of any business. However, users and IT professionals are overwhelmed with choices between solutions, technologies and environments.

As technology offers more ways for information workers to communicate, the challenge grows to facilitate the right means for communication any place, any time.

While the proliferation of e-mail has enabled great gains in documents and information exchange efficiencies, business and IT departments are under growing pressure to address the demands of the ever-faster flow of information, creating an ever more efficient, cost-effective and customer-centric organization.

Many firms handling invoices, purchase orders, bills of lading and confirmations still rely on fax as an important means for business communications. Firms looking to reduce the high costs of traditional faxing look to Fenestrae.

As business communications accelerate, information workers and managers want the ability to reach out to the one billion strong, mobile phone community by enabling Microsoft® Office System users to

reach out to the devices people are using already today. Fenestrae provides a solution for improving business communications and collaboration, delivering an integrated and reliable messaging infrastructure that can be extended to support multiple back-end applications and mobile and fax messaging.

Fenestrae and the Microsoft Office System The Microsoft Office System offers powerful programs enabling information workers to benefit from enhanced productivity. Fenestrae builds on those improvements by making it easy for millions of Microsoft Office System users to incorporate fax and mobile messaging into their working environment, adding these means of communications to their productivity options. Fenestrae enhances productivity by increasing speed and agility with multi-channel messaging such as fax, SMS and MMS.

Fenestrae solutions support a range of Microsoft products including the Microsoft Office System as well as Microsoft Windows® Server 2003 and Microsoft Exchange Server 2003. It has been a certified Microsoft Partner for over a decade, supplying messaging solutions to Microsoft enterprise customers.

Solution highlights

- Integrates mobile messaging and fax for every business application and user, rapidly, easily and securely.
- Improves employee productivity and enterprise efficiency with direct inbound fax routing that ensures messaging confidentiality
- Accelerates productivity by integrating messaging into business processes
- Streamlines business processes and removes breaks from information flow
- Improves employee and partner communication and collaboration
- Improves efficiency and security as faxes are routed directly to individual desktops
- Archives all fax and mobile messages for future reference and compliance
- Reduces communication costs
- Reduces costs and complexity through server consolidation

Fenestrae exploits presence-based information to determine the most appropriate mode of communication

Improve your communications by delivering fax and mobile

Business value of the Fenestrae Communication Server

Fenestrae Communication Server extends the collaboration and communication functionality with native integration of Microsoft Office System programs and technologies including Microsoft Office Word 2003, Microsoft Office Outlook 2003, Microsoft Office InfoPath™ 2003 Microsoft Office SharePoint™ Portal Server 2003 and Microsoft Office Live Communication Server 2003.

Information workers use Fenestrae to send faxes and SMS messages using Outlook® 2003. Smart tags send messages from any Microsoft Office Systems application through Fenestrae messaging Web services.

In the increasingly important world of instant messaging, Fenestrae solutions take advantage of presence-based information to enable users to determine the most appropriate mode of communication. As busy people switch back and forth throughout the day from e-mail to instant messaging to mobile phones and back, Fenestrae enables Office Live Communication Server 2003 users to determine the best way to reach and communicate with each individual as their communication status changes through the day.

Designed to boost productivity using Fenestrae Communication Server and the Microsoft Office System, information workers can:

- Send faxes directly from any Microsoft

Office System applications

- View and annotate received fax messages in Microsoft Office System document imaging format for improved collaboration
- Send SMS messages from Outlook 2003 to peers out of the office or away from their desks
- Send SMS messages from programs within Microsoft Office System to other users via smart tags
- Participate in instant messaging from mobile devices with SMS
- Deliver InfoPath 2003 forms as messages once data is gathered

Fenestrae adopted XML and Microsoft .NET technology early on to ensure its solutions offered customers ease of integration and interoperability. InfoPath 2003 is a state-of-the-art XML information exchange tool that acts as an XML editor and viewer to the Fenestrae Web service.

Staff can use InfoPath 2003 to create and complete dynamic forms, then send them as faxes. Fenestrae Communication Server enables firms to deliver forms and data over any network through InfoPath 2003. When business partners only accept orders by fax, for example, or have field service representatives on the road, Fenestrae enables users to work with those partners too.

Fenestrae Communication Server is an XMI . Web services-based

Technical value of the Fenestrae Communication Server

Fenestrae Communication Server consists of modular components that have been deployed by large number of Fenestrae's 8,000+ customers.

The server has a distributed architecture, which means that firms can deploy and manage the core product centrally while connecting remote offices and subsidiaries. Remote locations can be connected across the corporate IP network or over the Internet since all Fenestrae components communicate using XML messages over HTTP.

Fenestrae Communication Server provides an open and comprehensive XML Web services interface to integrate fax and mobile messaging with any Microsoft .NET application as well as Microsoft Office System Smart Tags. The server is flexible and extensible, enabling firms to easily add additional applications and transport capabilities.

The product supports a wide range applications and technologies that are part of Microsoft Office System. Fenestrae solutions also support Exchange Server 2003 and Windows Server 2003. This enables firms to consolidate servers and improve data security for increased manageability, availability and reliability to help further drive down TCO.

By consolidating data on a single messaging solution, firms can reduce complexity and cut their costs while Fenestrae Communication

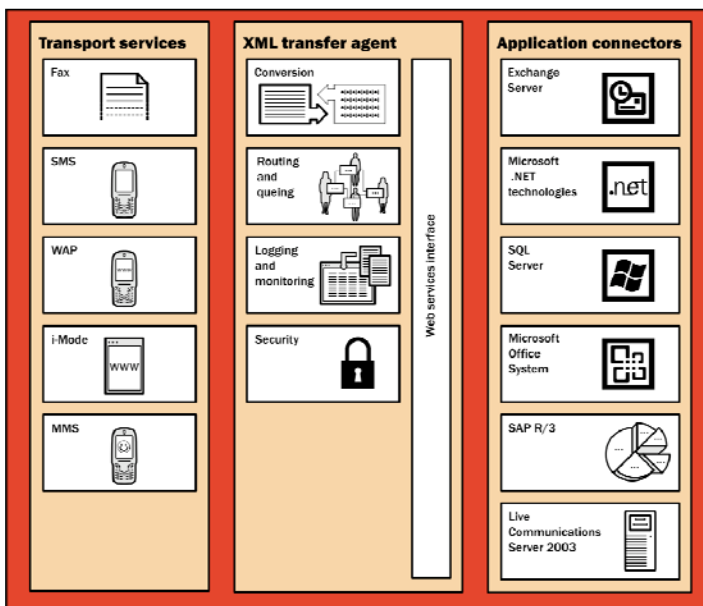
Server archiving and messaging functionality enables firms meet compliance regulations.

Fenestrae has been integrating fax and mobile messaging into Microsoft technology and applications for more than a decade. Fenestrae's solutions are based on industry standards, meaning no end-user training, no additional client software and no client maintenance is necessary. Firms utilize existing IT skills to rapidly and cost-effectively deploy Fenestrae solutions.

Connect Microsoft Office System and Microsoft .NET applications to fax and mobile messaging out of the box

The modular architecture enables firms to extend their reach beyond the boundaries of the enterprise

This is the below the picture be the picture



About Fenestrae

Founded in 1990, Fenestrae provides enterprise-class software solutions for the mobile and wireless space. Employees benefit from the freedom to access and manage critical business information whenever they need it, wherever they are and whatever device they can most conveniently use at that time. In doing so, Fenestrae eliminates the boundaries of time, media and business applications.

Fenestrae's proven middleware solutions enable customers to securely integrate mobile devices into enterprise and e-business applications. With more than 8,000 corporate customers worldwide, Fenestrae are also a market-leading provider of fax server and integrated messaging software.

Fenestrae is headquartered in the Netherlands, with regional offices in the US, UK, Germany, Spain and Hong Kong. The company's premier products, Fenestrae Communication Server, Fenestrae Mobility Server and Fenestrae Faxination Server are sold through a worldwide partner network that covers more than 60 countries.

Fenestrae and Microsoft

Fenestrae has been a certified Microsoft Partner for more than a decade, supplying messaging solutions for Microsoft enterprise customers.

The company's solutions support a range of Microsoft servers and .NET Web services applications such as those in the Microsoft Office System as well as Microsoft Exchange, SQL Server, BizTalk Server, and Microsoft CRM.

Fenestrae is a member of the Microsoft Mobile Solutions Partner Program and the Mobile2Market program, a comprehensive program for the certification and delivery of mobile applications designed for the Microsoft Pocket PC and Smartphone devices. Fenestrae Communication Server has been awarded .NET Connected certification, which represents a cornerstone of Microsoft .NET vision to allow devices, applications and people to connect and exchange information using open and interoperable systems and industry standards.

Fenestrae supplies Microsoft enterprise customers with secure, manageable, affordable and deployable solutions to ensure delivery of multi-channel and multimedia information and documents from any application across any network to any device.

Contact details

Fenestrae
Loire 128-130
2491 AJ The Hague
The Netherlands
e-mail: info@fenestrae.com
www.fenestrae.com

Microsoft

For more information about Microsoft products or services contact your local Microsoft subsidiary.
www.microsoft.com/office

For more information

www.microsoft.com/office/techninfo/solutions

fenestrae
EXTEND YOUR REACH™

